8 April 2024



homes fit for the future petwell crescent

We called today to talk to you about the recent decision by the Board of believe housing to consult on the future of the bungalows in Petwell Crescent.

You may be aware of a number of issues with the homes in Petwell Crescent. Built in the 1950s and early 1960s, these bungalows have been prone to surface water flooding and many have required extensive repairs due to water damage to the floors and brickwork. They are also difficult to keep warm and would require significant work to meet Government energy efficiency requirements. And, the small size and design of the homes means they are no longer considered to work well for older customers.

The Board looked carefully at all these factors along with the cost and considerable disruption to residents of maintaining and updating these homes in the future, which would require customers to move into alternative accommodation during works. Finally, it considered whether, if all the required work was undertaken, the bungalows in Petwell Crescent would be the kind of homes that believe housing aspires to provide its customers.

After careful consideration, the Board has taken the difficult decision to consult customers about the possible demolition of the bungalows in Petwell Crescent. Please be assured this decision has not been taken lightly and that believe housing's Board has given considerable thought and care to the process. We understand how unsettling this may be for you and want to assure you that our priority is working with you throughout this process.

We want your views on the proposal to demolish bungalows in Petwell Crescent.

The consultation period will last for six weeks, starting on Monday, 8 April 2024 and ending on Monday, 20 May 2024. During this time, we want to hear your views on the proposal and any alternatives that you think should also be considered before the Board makes a final decision. A questionnaire for you to complete, and additional information, are enclosed in this pack. Your feedback will be considered fully in the next stage of the decision-making process.

Following the end of the consultation period, all responses will be presented to the Board to help it make a final decision. We will inform you of the decision following that Board meeting.

Regards,

Ruth Dent

Director, Assets and Compliance

You can call us on **0300 1311 999** or email **hello@believehousing.co.uk**



g in believehousing