

Sample size	1,748			
Total surveyable population	17,237			
Timing of fieldwork surveys	Wave 1 – 25/06/24 to 19/07/24 Wave 2 – 19/08/24 to 13/09/24 Wave 3 – 4/11/24 to 29/11/24 Wave 4 – 13/01/25 to 11/02/25			
Statistical confidence required and achieved	Required a +/-3% margin of error at 95% confidence level, we achieved +/-2.22%.			
		Population size	Achieved sample size	Margin of error at 95% confidence
	LCRA	17,237	1,748	+/-2.22%
Sample size achieved	1,748 in total. 1,371 via telephone survey, 377 via online survey 453 in Wave 1, 411 in Wave 2, 471 in Wave 3 and 413 in Wave 4			
Collection method	Telephone survey Online survey			
Sample method	Random sample approach			
Summary of the representativeness of the sample against the relevant tenant population (including reference to the characteristics against which representativeness has been assessed)	Response data was weighted to be representative of the believe housing customer profile using Age of Respondent, Geographical Area and Building Type			
	LCRA	Relevant population (% total)	Total survey responses (% total)	
	Area by property type			
	Central			
	Bungalow	5.79%	4.84%	
	Bungalow – under 60	3.06%	2.54%	
	Flat	2.56%	1.92%	
	House	16.83%	14.01%	
	Other	0.62%	0.43%	
	East			
	Bungalow	10.62%	11.66%	
	Bungalow – under 60	1.88%	2.42%	
	Flat	5.56%	6.39%	
	House	29.02%	31.31%	
	Other	0.72%	0.56%	

	West	
	Bungalow	5.12%
	Bungalow – under 60	2.41%
	Flat / Other	1.44%
	House	13.94%
	Age	
	16 to 34	17.05%
	35-44	16.61%
	45-54	15.33%
	55-64	19.09%
	65+	31.16%
	Not provided	0.74%
		0.50%