

## Job Profile

<b>JOB TITLE:</b>	<b>Plasterer</b>
<b>GRADE:</b>	<b>Apprentice</b>
<b>REPORTING TO:</b>	<b>Repairs Team Leader</b>

### **What this role's all about ...**

As an Apprentice Plasterer at believe housing you will be responsible for supporting the delivery of responsive repairs, planned maintenance, and void property refurbishment across customers' homes.

You will be working under the guidance of experienced colleagues to develop practical skills in preparing surfaces, applying plaster, patch repairs, and finishing walls and ceilings to a high standard.

The role involves working in occupied properties, requiring a high standard of customer service, professionalism, and respect for our customers, while ensuring homes are left safe, secure, and tidy. You will assist in diagnosing faults, completing repairs efficiently within set timeframes, and collaborating with other trades and team members to deliver a high quality, right first time service. In addition, you will be expected to follow health and safety procedures, use tools and materials correctly, and contribute to effective stock and work management, building the skills and experience needed.

### **Here's what you can expect ...**

As an Apprentice Plasterer you will:

- Support experienced plasterers to carry out patch repairs, skimming, and surface preparation in customers' homes
- learn to prepare surfaces (e.g. bonding, boarding, filling cracks and holes) before plastering
- work in occupied and empty properties, developing strong customer service skills while respecting customers and their homes
- Learn to use hand and power tools safely and correctly in a real working environment
- Learn how to mix plaster and manage materials correctly, ensuring the right consistency to minimise waste for a range of different work types
- Assist with diagnosing faults such as cracks, damp damage, or uneven surfaces and completing repairs efficiently, often across multiple jobs in a single day
- Develop the skills to work independently over time, including managing tasks, materials, and maintaining quality and safety standards.

### What you'll learn ...

As a Level 2 Plasterer Apprentice, you will complete the apprenticeship standard, building a portfolio of evidence to demonstrate the knowledge, skills and behaviours (KSBs) and then completing end-point assessment. You will learn how to work safely and professionally on site, prepare background surfaces, and apply plastering systems to internal and external walls and ceilings to the required finish.

You will also:

- Follow health and safety requirements (including correct PPE use) and maintain a safe working area
- interpret drawings and specifications, measure and set out work accurately, and estimate quantities of materials
- prepare backgrounds and materials (including safe moving/handling and correct mixing to ratio) ready for plastering or rendering
- apply plastering finishes to walls and ceilings (e.g. floating, setting/finishing coats and render systems), protecting surrounding areas and finished work

### What you'll need to get the job done ...

We don't expect you to know everything as this is a learning role, but we'd love you to bring some of these qualities.

Skills	Qualifications
<ul style="list-style-type: none"> <li>• Enthusiastic and eager to learn</li> <li>• Confident in delivering an excellent customer service</li> <li>• Organised and pay attention to detail</li> <li>• Confident in communicating clearly both spoken and written</li> <li>• Ability to work as part of a team and independently</li> <li>• Happy to ask questions and take feedback</li> <li>• Basic IT skills (e.g. Microsoft Office)</li> <li>• Understands the importance of confidentiality</li> <li>• Likes helping people solve problems</li> </ul>	<ul style="list-style-type: none"> <li>• Level 2, Grade C/4 and above in Maths and English.</li> </ul>



**It'll be great if you also bring ...**

- An interest in a career in plastering
- experience in a customer service (can be voluntary or part-time).