Certificate Number: 7575

Date: 09-Mar-2026

Job Ref: S11796

CERTIFICATE OF MAINTENANCE TO BAFE SP203-1

Customer	**Installation / System Location (address)**
Phoenix FMS Patrick House, Gosforth Business Park, Newcastle Upon Tyne NE12 8EG	Believe Housing - Seaham Spectrum 4, Spectrum Business Park, Seaham SR7 7TT

Type of Premises

N/A

BAFE Registered Organisation	**BAFE Registered Organisation ID**
Data Fire & Security LLP	NBRI077
Certification Body	SSAIB
Address	**Phone No.**
4A Redburn House Redburn Industrial Estate Westerhope Newcastle upon Tyne NE5 1NB	0191 286 0083

Maintenance Completion Date (DD/MM/YYYY)

09-03-2026

Recipients of this Certificate are strongly advised to have their System(s) covered by a current maintenance contract with a BAFE SP203-1 Registered Organisation with maintenance included in their scope

This Certificate is issued pursuant to and should be read in conjunction with the terms and conditions that apply to supply of the work covered by this Certificate, the terms and conditions attached to this Certificate and the rules, regulations, standards, policies, codes of practice and documents that apply to the BAFE Competency Scheme to which this Certificate relates ('Scheme').

We, being currently a BAFE Registered Organisation who is registered by BAFE as complying with the requirements of the Scheme, certify that the work covered by this Certificate complies with all requirements as currently laid down within the Scheme in respect of such work.

I/we being the competent person(s) responsible (as indicated by my/our signatures below) for the servicing of the fire detection and fire alarm system, particulars of which are set out below, CERTIFY that the said work for which I/we have been responsible complies to the best of my/our knowledge and belief with the recommendations of clause 43 of BS 5839: Part 1, 2025 quarterly inspection of Sealed Lead Acid batteries/periodic inspection and test inspection and test over a 12 month period, except for the variations, if any, stated in this certificate.

Engineer	**Position**
Stu Cassidy	Authorised Engineer

Data Fire & Security LLP 4A Redburn House Redburn Industrial Estate Westerhope Newcastle upon Tyne NE5 1NB

Next Maintenance Due (MM/YYYY)

September 2026

Summary of Inspection and Servicing

General condition of the fire alarm and detection system and alarm installation and any defects on system including parts and batteries and any programming, please note:

Outstanding defects reported to responsible person?	Yes
Relevant details of the work carried out have been entered in the system logbook?	Yes
During the past 12 months, the following false alarms have occurred	
The number of false alarms this equates to per 100 automatic fire detectors per annum (Category M N/A) is	

Panel Make	Advanced
Panel Model	Mxpro5
Number of Loops / Zones	
Number of Sounder Circuits Used	
Addressable or Conventional	Addressable
Is the system Monitored	Yes
System Category	
If addressable, Are repeater panels fitted	Yes
Repeater Panel Location(S)	
Repeater panels checked for functionality	

Inspection		**Service Checks**	
Is the panel located at the fire brigade entry point to the building and unobstructed?	Yes	Site logbook complete	No
Does the panel display the company name and telephone number	Yes	Identified devices tested on previous visits	Yes
Is there a pictorial zone chart displayed at the fire panel and repeater panel locations	Yes	System free from false alarms since last service	Yes
Equipment as per specification if known	Yes	Any change in use of building	Yes
All cables undamaged as seen	Yes	Any structural change to building and additional detection required	Yes
Manual call points conspicuous	Yes	Sounders tested	N/A
All exits, including new exits have manual call points	Yes	System coverage satisfactory	Yes
Automatic fire detectors suitable for building use or occupancy	Yes	Panel correctly fitted and undamaged	Yes
Automatic fire detectors suitably sited	Yes	Panel functions tested	Yes
Is equipment firmly fixed	Yes	Display/LED tested	Yes
Is equipment clean/undamaged	Yes	Aux Relays tested	Yes
Batteries Checked	Yes	Auto transmission tested to ARC	Yes
		Cause & Effect tested	Yes
		Network Tested	N/A
Number of Batteries (all panels if applicable)	2	Shutdowns tested	N/A

Battery Size	**Install Date**	**Recorded Voltage**	**Recorded Amp Hour(s)**
12 Ah	2024-03-09	12V	13Ah
12 Ah	2024-03-09	12V	12Ah

Quiescent Current (Q)	0.254A
Standby Period (H)	24h
Alarm Current (A)	0.490A
De-Rating Factor (DF)	1.75
Battery Capacity Required (Q x H) + (A x DF)	6.95Ah

ANY CHECKS THAT WERE DEEMED UNSATISFACTORY OR CONTREVENING THE RELEVANT STANDARDS WILL BE ADDRESSED AS A DEFECT IN THE NOTES BELOW AND PROPOSED TO BE RECTIFIED

Zones / Areas Tested During This Service

L1-1 Ground North Open Plan Area
L1-2 Ground North Open Plan Area
L1-7 Ground North Stairwell
L1-9 Ground North M&E Room
L1-13 Ground North Toilet Lobby
L1-15 Ground Cleaners Cupboard
L1-16 Ground Lobby Area
L1-20 Ground South Toilet Lobby
L1-23 Ground Electric Switch Room
L1-24 Ground South Open Plan Area
L1-27 Ground South Stairwell
L1-28 Ground South Stairwell
L1-31 Ground Lobby Area
L1-35 Ground South Open Area
L1-36 Ground South Open Area
L1-39 Ground South Green Room
L1-40 Ground South Green
L1-41 Ground South
L1-42 Ground South Open Area
L1-43 Ground South
L1-46 Ground South
L1-47 Ground South Meeting Room
L1-50 Ground North Open Area
L1-51 Ground North Open Area
L1-54 Ground North Open Area
L1-57 Ground North Open Area
L1-58 Ground North Open Area
L1-59 Ground North Open Area
L1-60 Ground North F.E Lobby
L1-62 Ground Server Room
L1-65 Ground North Open Area
L1-66 Ground North Office
L1-70 1st Floor South Shower
L1-73 1st Floor South Open Area
L1-74 1st Floor South Open Area
L1-75 1st Floor South Open Area
L1-78 1st South Rear Kitchen
L1-79 1st South Front Kitchen
L1-80 1st South Front Kitchen
L1-81 1st Floor South Open Area
L1-83 1st Floor South Open Area
L1-84 1st Floor South Open Area
L1-85 1st Floor South Open Area

L2-37 2nd Floor Lobby Area
L2-39 2nd Floor North M&E Room
L2-45 2nd Floor Cleaners Cupboard
L2-46 2nd Floor North Open Plan
L2-49 2nd Floor North Stairwell
L2-51 2nd Floor North Open Plan
L2-52 2nd Floor North Open Plan
L2-54 2nd Floor North Open Plan
L2-55 2nd Floor South R/H Office
L2-58 2nd Floor South Stairwell
L2-61 2nd Floor South Open Plan
L2-67 2nd Floor South M&E Room
L2-69 1st Floor North M&E Room
L2-71 2nd South Open Plan
L2-74 2nd South Office L/H
L2-75 2nd South Open Plan
L2-76 2nd South Open Plan
L2-78 2nd South Open Plan
L2-79 2nd South Open Plan
L2-81 2nd South Open Plan
L2-83 2nd North Data Riser
L2-85 2nd North Open Plan

L2-86 2nd North Open Plan
L2-87 2nd North Open Plan
L2-88 2nd North Open Plan
L2-90 2nd North Open Plan
L2-92 2nd North Open Plan
L2-94 2nd North Office L/H

Percentage of the system tested this visit.	50%

Any further works carried out during visit	Yes
System off test with ARC	Yes
Causes of false alarms eliminated	Yes
System left fully working	Yes

Variations from The Recommendations of Clause 43 of BS 5839-1:2025 For Periodic or Annual Inspection & Test (As Applicable)

Engineer's Report / Recommendations / Further Work Required:

Routine service, tested all surface detection, next service check void detectors on all floors of building.

I/We being the competent person(s) responsible (as indicated by my/our signatures below) for the servicing of the fire detection and fire alarm system, particulars of which are set out below, CERTIFY that the said work for which I/we have been responsible complies to the nest of my/our knowledge and belief with the recommendations Clause 43 of BS 5839-1:2025,

☑ **Quarterly inspection of vented batteries**

TimeSheet	Arrival	Departure	Customer Name / Signature	Engineer Name / Signature
09-03-2026	12:03	14:09	NSA	Stu Cassidy (autosigned) Stu Cassidy

Terms and Conditions

1. This Certificate is issued subject to the applicable rules, regulations, standards, policies, codes of practice and documents for the Scheme.
2. You acknowledge and agree that the Third-Party Certification Body who is licensed by BAFE and accredited by UKAS to operate the Scheme ("Certification Body" reserves the right for it and its duly authorised representatives to inspect the work covered by this Certificate. This Certificate is conditional on the customer identified on this Certificate ("you", "your") allowing from time to time during business hours:
    a. The Certification Body and its duly authorised representatives' access to the premises at which such work was undertaken to carry out such inspection; and
    b. If the Certification Body identifies that further work is, in its sole opinion, necessary to ensure that the work covered by this Certificate complies with all requirements of the Certification Body and the Scheme, the BAFE Registered Organisation access to the relevant premises to catty out such additional work.
3. If you are dissatisfied with the work covered by this Certificate, you should in the first instance contact the BAFE Registered Organisation at its local office. If satisfaction is not obtained at this level, you should address a written complaint to the customer relations executive of the BAFE Registered Organisation at its Head Office. If after taking these steps you remain dissatisfied with the work covered by this Certificate, you may complain in writing, outlining the nature of your dissatisfaction, the steps taken by you to resolve your dissatisfaction with the BAFE Registered Organisation and the BAFE Registered Organisations response to your complaint, to the office of the Certification Body.
4. The Certification Body will not normally consider complaints unless the BAFE Registered Organisation has been given the opportunity to resolve the dispute as set out above.
5. Following receipt of your written complaint and the Certification Body satisfying itself that the BAFE Registered Organisation has been given an opportunity to resolve the dispute, the Certification Body will, if it considers it appropriate (in its sole discretion), take such stops as its deems appropriate to facilitate a resolution of the dispute between the you and the BAFE Registered Organisation. The Certification Body will not involve itself in any discussions or negotiations with you regarding claims or potential claims against the BAFE Registered Organisation, outstanding payments under your agreement with the BAFE Registered Organisation or otherwise, or interpretation of the BAFE Registered Organisation's terms and conditions of supply.
6. If complaints are escalated to BAFE, BAFE may, (in its sole discretion) decide to review the complaint and take such action it considers appropriate in relation to the complaint but shall be under no obligation to do so.
7. Neither the Certification Body nor BAFE accepts any responsibility or liability for any act or omission of the BAFE Registered Organisation or for defective work undertaken by the BAFE Registered Organisation. Neither the Certification Body nor BAFE gives any warranty or guarantee (whether express or implied) in relation to the work undertaken by the BAFE Registered Organisation or the experience, expertise, knowledge, or skill of the BAFE Registered Organisation. To the maximum extent permitted by law, neither the Certification Body nor BAFE shall be liable for any loss or damage arising out of or in connection with the work undertaken by the BAFE Registered Organisation or any complaint concerning such work.
8. This Certificate confirms compliance with the requirement of the Scheme as at the date of issue of this Certificate. The Certificatation Body cannot undertake to investigate any query or complaint in relation to the compliance of the work covered by this Certificate with any future changes to applicable laws, rules, standard, codes of practice, policies, and/or regulations ("Applicable Laws"). In the event of a change in any Applicable Laws, you should contact the BAFE Registered Organisation to arrange for an appropriate update to the work and the issue of a new Certificate.
9. If it at any time after issue the BAFE Registered Organisation ceases to hold a valid registration with BAFE and/or appropriate and valid Third-Party Registration:
    a. This Certificate may cease to be valid and/or may be withdrawn; and
    b. The Certification Body will not be able to enforce the applicable rules, regulations, standards, policies, codes of practice and documents for the Scheme on the BAFE Registered Organisation or on their successor in business in respect of any work covered by this Certificate.
10. This Certificate may be withdrawn at any time by the Certification Body or the BAFE Registered Organisation.
11. The work covered by this Certificate has been provided to you on the date of issue and any actions required to be carried out by you should be appropriately performed, evidenced, and documented by your responsible person/duty holder. Failure to carry out such actions to the satisfaction of the BAFE Registered Organisation or the Certification Body may result in the withdrawal of this Certificate.